## norwegian

## Presentation of third quarter 2023

## 2 November 2023

## Highlights



Best-in-class operations during peak summer

- regularity close to 100% and highest in close to two years
- punctuality 80.1% with 97% arriving within one hour
- top three on-time European airline in Europe (Cirium)



Operating result (EBIT) NOK 2,170 million in the quarter – earnings (EBT) NOK 2,050 million

- strongest operating result in 21-year history after Q3 2019
- record high unit revenue
- CASK ex. fuel NOK 0.41 focusing on efficiency
- fuel cost hedged at levels considerably below current market



Preferred travel partner throughout Nordics

- over 300 routes across attractive network
- serving customers solely with own operation
- attracting new corporates and leisure contracts awarded
   Norwegian Defence contract and increased charter contract with TUI



- Capturing opportunities for the future
- Widerøe acquisition sound industry rationale
- creating loyalty programme ecosystem with attractive partners



### **Delivering on record strong summer**



- Delivering successful operations in busiest travel season

   serving customers solely with attractive Norwegian product
- → Strong load and record high unit revenue
  - October traffic overall robust demand
     accentuated by autumn holidays

## Satisfactory booking momentum into winter season



### Bookings stabilising after holiday season

- → Momentum slightly lower, as expected into low season
- → Satisfactory bookings from corporate travelling and Christmas holiday planning
- → Booked fares remain significantly above previous years
   avg. Nov-Dec fares 15-20% vs. same time last year



### Booking visibility improved vs. last year

- → Good visibility for rest of year, limited from January onwards
- Mindful of customers facing higher interest rates and inflation
   budget friendly city destinations increasing in popularity



#### Preferred travel partner

- Brand most loved airline Norway and second in rest of Nordics<sup>1)</sup>
   all-time high Brand Power Scores
- → Strong and improving customer satisfaction (Net Promoter Score)
- → Danish travel awards best low-cost airline
- → Numerous awards for service, product and innovations

#### 7-day rolling sales figures (abs) – All markets<sup>2)</sup>



#### Booked Revenue – travel rest of year (Nov.-Dec.)<sup>3)</sup>



2) Travel anytime, anywhere as of 31 October 20233) 2019 adjusted for comparable route network

## **Delivering market-leading operations**



### Top European airline

- → Ranked top three most on-time airlines in Europe in Q3 (Cirium)
- → **Regularity close to 100%**, the highest in almost two years
- → Punctuality significantly improved from last year
   80.1% in busiest travel season, 97% arrival within one hour
- Red Handling improving operations at largest airport OSL
   Widerøe Ground Handling (WGH) becomes new key ground handler

### Operations is key for bottom-line

- → Supporting brand perception and customer loyalty
- → Reducing costs related to claims and compensation (EU261)
- → Improved crew efficiency with fewer "time outs"



### On-time performance key for business travellers

- Continues to capture market share in corporate market
   PAX increasing and revenue significantly up from previous year
- → Onboarded multi-country large corporates during the quarter
- Norwegian defence contract with start-up in Q1 2024
   re-establishing large presence in Bardufoss and Lakselv

THE ON-TIME PERFORMANCE MONTHLY REPORT - AIRLINES

SEPTEMBER 2023

#### The most on-time Europe Airlines

	On-Time Ranking	On-Time Arrival	Tracked Flights	Completion Factor	Total Flights	Summary of Top Performers	
Norwegian Air Shuttle (DY)	$\sum_{i}$	87.98%	96.60%	99.74%	7,932		
Austrian (OS)	2	85.47%	100.00%	99.25%	11,104	Total On-Time Arrival 81.70%	
Iberia Express (I2)	3	82.95%	99.86%	99.64%	3,626		
Iberia (IB)	4	82.95%	98.70%	99.08%	14,939	Total Tracked Flights	
Finnair (AY)	5	82.88%	94.19%	99.24%	8,467		
Vueling (VY)	6	81.16%	99.89%	99.30%	19,709	98.43%	
Icelandair (FI)	7	80.12%	99.94%	97.95%	3,276		
Norwegian Air Sweden (D8)	> 8	78.55%	96.42%	99.77%	5,965	Table Filebas	
LOT - Polish Airlines (LO)	9	77.66%	98.77%	99.02%	8,613	Total Flights 89.303	
Air Europa (UX)	10	77.27%	99.93%	99.86%	5,672		



### **Best-in-class operations driving market share**



#### Avinor terminal PAX – Norway int. & domestic (Jan-19 indexed)

#### Norwegian flown PAX – Norway int. & domestic (Jan-19 indexed)



**Financial results for Q3 2023** 

## **Quarterly financial highlights**



→ Strong liquidity position into winter season

**Balance sheet** 

- → Redemption of NOK 450 million NAS13 bond
- → Equity ratio 19.6%
   increase from 12.2% previous quarter



## Q3 earnings – Historically high operating profit

NOK million	Q3 2023	Q3 2022	Chng. (YoY)	
Passenger revenue	7,229	5,936		
Ancillary passenger revenue	1,285	1,047		
Other revenue	261	133		
Total operating revenue	8,776	7,116	+23%	→ Unit revenue up 4%, capacity up 20%
Personnel expenses	1,001	687		
Aviation fuel	2,308		-11%	→ Fuel price lower yoy incl. hedging gain
Airport and ATC charges	892			
Handling charges	663	562		→ Cost items impacted by negative currency effects
Technical maintenance expenses	170	162		and inflation
Other operating expenses	591	515		
EBITDAR excl other losses/(gains)	3,150	1,909		→ Significant improvement in underlying earnings
Other losses/(gains)	9	43		
EBITDAR	3,141	1,866		
Aircraft lease, depreciation and amortization	971	835		
Operating profit (EBIT)	2,170		+110%	→ Operating margin 25%
Net financial items	-121	-122		
Profit before tax (EBT)	2,050			

### **Robust balance sheet into winter season**

	30 Sep.	30 Jun.	Chng.	
NOK million	2023	2023	(QoQ)	
Intangible assets	2,125	2,113		
Tangible assets	14,765	13,669		
Total non-current assets	17,596	16,450	+7%	→ Four new leased aircraft
Receivables	4,305	4,322		→ Holdback 38%
Cash and cash equivalents	9,391	9,349		
Total current assets	13,924	13,870		
Assets	31,520	30,320		
				-
Equity	6,178	3,707	+67%	
Non-current debt	11,984			
Other non-current liabilities	3,215	2,863		
Total non-current liabilities	15,199	14,048		
Air traffic settlement liabilities	3,888	6,416	-39%	→ Bookings reflecting third
Current debt	1,726	1,832		quarter seasonal low-point
Other current liabilities	4,529	4,317		
Total current liabilities	10,142	12,565		
Liabilities	25,341	26,613		
Equity and liabilities	31,520	30,320		
Equity ratio (%)	19.6	12.2	7 p.p.	→ Strong quarterly
X Z				net profit

Net interest-bearing debt					
NOK million	30 Sep. 2023	30 Jun. 2023	Chng. (QoQ)		
Cash & equiv.	9,391	9,349	+42		
Aircraft financing	11,036	9,954	+1,083		
NAS13	0	441	-441		
Other IB debt	111	121			
Retained Claims Bonds	2,562	2,502			
NIBD	4,318	3,668	+650		

- → NIBD increase with added lease obligations for four latest-technology aircraft
- → 85 aircraft at quarter-end, up from 81 last quarter
- → Optimising and simplifying capital structure
  - redemption of NOK 450m NAS13 bond
  - NOK 935m in principal bond repayments during 2023

## **Cash flow – improved liquidity position into winter**



## The way forward

## **Retaining cost focus amidst macro headwinds**

#### Costs are affected by FX and inflation

#### Unit cost (CASK) excl. fuel



- → USD costs: technical, leasing (in addition to fuel)
- EUR costs: airport, ATC, handling and crew
   neutral P&L impact from EUR+DKK due to revenue effects
- Corporate market initiatives impacting unit cost
   higher distribution cost, but significant positive P&L impact
- → Inflationary cost headwinds are industry-wide

#### Reducing capacity to minimise losses during winter



- → 2023/24 winter capacity close to last year's
   but even greater capacity reduction due to increased fleet
- → Taking out associated variable operating expenses
   approximately 70% of cost base
- Positive profit contribution from capacity reduction
   estimate NOK 1.0 to 1.5 billion

## Successful cost initiatives driving improvements in 2023



### Operations

- On-time performance 6.5 p.p. improvement from Q3 last year
   key to minimise cost related to crew, fuel, handling, ATC charges and EU261
- → Crew efficiency enhanced block hours (BLH) up 6% vs last year
- → Baggage handling compensation cost reduced more than 30%
- → **Spare engine** lease with power-by-the-hour (PBH) agreement
- → SkyBreathe pilots utilising latest technology to reduce fuel burn – top performer with 2% – 5% in fuel savings



#### Structural

- → Self-handling at OSL improved customer offering and operations at key airport
- → Swiftly adapting to market conditions by shifting capacity
   capacity moved from lower to higher yielding routes
- Improving aircraft and crew availability
   planned maintenance and training scheduled in low-season
- → Fuel cost hedging currently hedged at favourable levels

#### Significant fuel savings with smart flying



## Sustainable profitability through additional initiatives

### Operations

- > Continuously pushing for improved **on-time performance** and **regularity**
- > New ground handling agreements at improved terms
- → Heavy engine maintenance vendor change significant savings
- → Modern self-service tools to improve crew efficiency
- → Increasing customer self-service capabilities online and in airports
- → Increase sales through **direct channels** reducing distribution cost



### Structural

- → Base structure expansion with cost optimisation potential
- → Improve seasonal utilisation balancing of workforce
- → Aircraft harmonisation i.e. 189 seats new standard (+3)
- Aircraft optimisation reducing weight by removing low-value add-ons and optimising aircraft spec. to reduce running OPEX
- → Aircraft configuration significantly reducing CAPEX for own order

#### Adding new crew bases in 2024



## Securing modern fleet for the long-term



### Securing fleet for 2024

- → Fleet increasing to appr. 90 aircraft next summer
   extended leases for three 737 NGs in third quarter
- Limiting impact from Boeing 2024 delivery delays
   mitigating initiatives include potential additional lease extension
- → Compensation agreement in place for delayed aircraft deliveries



### Replacing older generation aircraft

- → Replacing with fuel-efficient aircraft with significant cost savings – above 14% reduced fuel-burn
- → CFM LEAP-1B engine unrelated to P&W GTF engine issues
- → Serving customers latest technology 40% noise reduction



### Aircraft order delivery from 2025

- → Order for 50 737 MAX 8 aircraft delivery 2025-2028
- → Option for additional 30 aircraft delivery 2028-2030
- → Attractive pricing and inflation protection
- → Aircraft specification optimisation significant cost improvements
- → NOK 3.2bn PDP paid-in
- → Significant share to be owned –financing for up to ten aircraft secured



## Outlook

		Q4 2023	Q1 2024	Q2 2024	
*	Capacity growth <sup>1)</sup>	c. 3%	0% – 5%	15% – 20%	
			FY	2023	
<b>.</b>	<b>Operating profit (EBIT)</b> <sup>2)</sup>		NOK 1.8 – 2.0 billion <sup>3)</sup>		
	Unit cost excl. fuel <sup>2</sup>	0.47 – 0.48			

Available seat kilometres (ASK) vs. same period last year
 Assuming current market rates for period – Jet fuel 930 USD/mt, EURNOK 11.8, USDNOK 11.2
 NOK 800 million realisation from loyalty programme new business venture now expected in Q1 2024



## Summary

### $\rightarrow$

### Strong brand loyalty and robust operations

- → Leading operations vs. peers top on-time European airline and strong regularity
- → Increasing market share in leisure and corporate market
   − continuing to sign new corporate agreements



### Well prepared for winter season

- → Bookings encouraging while macro environment remains uncertain
- → Hedged 55% of fuel for rest of year and 35% for next year
   favourable rates significantly below current market
- → Capacity reduced by 30 to 40%



### Positioning for 2024 and beyond

- → Fleet increasing to approximately 90 aircraft to match increasing demand
   − limiting aircraft deliver delays through mitigating measures
- → Strong ESG commitment reducing carbon efficiency by 45% by 2030
   introducing 100 fossil-free flights on Denmark's busiest routes
- → Widerøe acquisition and loyalty programme ecosystem with partners
- → Process to ensure capital structure fit-for-purpose





# **Fly Norwegian**

Book tickets at Norwegian.com

## Appendix

### **20 largest shareholders as of 30 September 2023\***

	Name	Country	Number of shares	Per cent
1	Geveran Trading Company, Ltd.	Cyprus	134,010,512	13.9 %
2	Sundt AS	Norway	88,892,265	9.2 %
3	Folketrygdfondet	Norway	44,573,605	4.6 %
4	Silver Point Capital, L.P.	United States	35,964,623	3.7 %
5	Nordnet Bank AB.	Norway	31,996,328	3.3 %
6	Ballyfin Aviation Limited	Ireland	31,472,703	3.3 %
7	Avanza Bank AB	Sweden	23,213,134	2.4 %
8	Handelsbanken Kapitalförvaltning AB	Sweden	19,037,471	2.0 %
9	Svelland Capital (UK) Ltd	United Kingdom	15,881,790	1.7 %
10	Keskinäinen eläkevakuutusyhtiö Varma	Finland	15,500,000	1.6 %
11	KLP Fondsforvaltning AS	Norway	15,084,838	1.6 %
12	DNB Asset Management AS	Norway	12,962,416	1.3 %
13	Contrarian Capital Management, LLC	United States	10,312,451	1.1 %
14	BlackRock Institutional Trust Company, N.A.	United States	10,041,327	1.0 %
15	Brumm AS	Norway	10,010,480	0.9 %
16	Swedbank AB	Sweden	8,511,572	0.9 %
17	Nordea Funds Oy	Finland	8,037,591	0.8 %
18	HSBC Trinkaus & Burkhardt AG	Germany	6,979,134	0.7 %
19	Deutsche WertpapierService Bank AG	Germany	6,087,043	0.6 %
20	UBS Switzerland AG	Switzerland	6,073,935	0.6 %
	Top 20 shareholders		534,643,218	55.6 %
	Other shareholders		426,920,476	44.4 %
	Total number of shares		961,563,694	100.0 %

\*) The data is obtained through third-party analysis of beneficial ownership and fund manager information provided in replies to ownership notices issued to custodians. Reasonable efforts have been made to verify the data, however Norwegian Air Shuttle ASA cannot guarantee the accuracy of the analysis.

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